

Access Idaho Payment Processing Error Codes

Code	Message
000	Approve
001	Schema Validation Error
002	Approve for partial amount
003	Approve VIP
100	Do not honor
101	Expired card
102	Suspected fraud
104	Restricted card
105	Call acquirer's security department
106	Allowable PIN tries exceeded
107	Call for authorization
108	Refer to issuer's special conditions
109	Invalid merchant. The merchant is not in the merchant database or the merchant is not permitted to use this particular card.
110	Invalid amount
114	Invalid account type
116	Not sufficient funds
117	Incorrect PIN
118	No card record.
119	Transaction not permitted to cardholder
120	Transaction not permitted to terminal
121	Exceeds withdrawal amount limit
122	Security violation
123	Exceeds withdrawal frequency limit
124	Violation of law
129	Suspected counterfeit card
130	Invalid terminal
131	Invalid account number
132	Unmatched card expiry date
133	The TPP ID was not found
150	Invalid merchant set up
151	Activation failed
152	Exceeds limit
153	Already redeemed

- 154 Over monthly limit
- 155 Recharge amount exceeded
- 156 Max number of recharges exceeded
- 157 Invalid entry
- 208 Lost card
- 209 Stolen card
- 302 Account closed. The account was closed, probably because account balance was \$0.00.
- 303 Unknown account. The account could not be located in the account table.
- 304 Inactive account. The account has not been activated by an approved location.
- 308 Already active. The card is already active and does not need to be reactivated
- 311 Not lost or stolen
- 315 Bad mag stripe. The mag stripe could not be parsed for account information.
- 316 Incorrect location. There was a problem with the merchant location.
- 317 Max balance exceeded. The transaction, if completed, would cause the account balance to be exceeded by the max_balance as specified in the promotion. Some merchants set the max_balance to a value twice the max transaction amount.
- 318 Invalid amount. There was a problem with the amount field in the transaction format – more or less than min/max amounts specified in the promotion for that transaction.
- 319 Invalid clerk. The clerk field was either missing, when required, or the content did not match the requirements
- 320 Invalid password.
- 321 Invalid new password. The new password does not meet the minimum security criteria
- 322 Exceeded account reloads. The clerk/user/location was only permitted to reload some number of accounts. That number was exceeded. (See your Business Manager in order to extend this limit.)
- 323 Password retry exceeded. The user account has been frozen because the user attempted access and was denied. Seek management assistance.
- 326 Incorrect transaction version or format number for POS transactions.
- 327 Request not permitted by this account.
- 328 Request not permitted by this merchant location.
- 329 Bad_repay_date.
- 330 Bad checksum. The checksum provided is incorrect.
- 331 Balance not available (denial). Due to an internal First Data Closed Loop Gift Card (CLGC) issue, information from this account could not be retrieved.
- 332 Account locked.
No previous transaction. The void or reversal transaction could not be matched to a previous (original) transaction. In the case of a pre-auth redemption, the corresponding locking transaction could not be identified.
- 333 Already reversed.
- 334 Bad authorization code. The authorization code test failed.

- 337 Too many transactions requested.
- 338 No transactions available/no more transactions available. There are no transactions for this account or there are no transactions as determined by the specified first transaction number.
- 339 Transaction history not available.
- 340 New password required.
- 341 Invalid status change. The status change requested (e.g. lost/stolen, freeze active card) cannot be performed.
- 342 Void of activation after account activity.
- 343 No phone service. Attempted a calling card transaction on an account which is not configured for calling card activity.
- 344 Internet access disabled.
- 345 Invalid EAN. The EAN is not correct for the provided account number.
- 346 Invalid merchant key. The merchant key block provided is invalid. (e.g. The working key provided in an Assign Merchant Working Key transaction).
- 347 Promotions for Internet virtual and physical cards do not match. When enabling a physical card to a virtual card, both must be from the same promotion. Cards for bulk activation request must be from the same promotion
- 348 Invalid transaction source. The provided source (field EA) is not valid for this transaction.
- 349 Account already linked. (e.g. Response when enabling a physical card, when the two provided accounts have already been linked together.)
- 350 Account not in inactive state. (e.g. Response when enabling a physical card, when the physical card is not in an inactive state.)
- 351 First Data Voice Services returns this response on Internet transactions where the interface input parameter is not valid.
- 352 First Data Voice Services returns this response on Internet transactions where they did not receive a response from CLGC.
- 353 First Data Voice Services returns this response on Internet transactions where the client certificate is invalid.
- 354 Merchant not configured as International although the account requires it. (e.g. The account allows currency conversion but the merchant is not configured for International.)
- 355 Invalid currency. The provided currency is invalid.
- 356 Request not International. Merchant configured to require currency information for each financial transaction, however none was sent.
- 357 Currency conversion error. Internal CLGC system error.
- 359 The terminal transaction number did not match (on a void or reversal).
- 360 First Data Voice Services added a layer of validation that checks the data they receive from CLGC to make sure it is HTML friendly (i.e. no binary data). First Data Voice Services will return this response on Internet transactions if the check fails (the data is not HTML friendly).
- 367 Target embossed card entered and Transaction count entered do not match.

- 368 No account link.
- 369 Invalid time zone.
- 370 Account on hold.
- 372 Promo location restricted.
- 373 Invalid Card Account.
- 374 Product code(s) restricted.
- 375 Bad Post Date. The Post Date is not a valid date.
- 376 Account status is void lock.
- 377 Already active and reloadable.
- 378 Account is Purged. The Account record was purged from the database.
- 380 Bulk activation error.
- 381 Bulk activation unattempted error
- 382 Bulk activation package amount error.
- 383 Store location zero not allowed.
- 384 Account row locked.
- 385 Accepted but not yet processed.
- 401 Offer Processing Error
- 402 TransArmor Service Unavailable.
- 403 TransArmor Invalid Token or Account Number.
- 404 TransArmor Key Error.
- 500 Declined.
- 501 Date of Birth Error for Check Processing.
- 502 Invalid State Code.
- 503 New Account Information.
- 504 Do not try again.
- 505 Please retry.
- 506 Invalid Checking Account Number.
- 507 New Account Information available.
Try again later – Declined: Associations payment cancellation advice code provided.
- 508 Applies to recurring authorizations only. These are examples of what may have occurred:
the account is over the credit limit try again in 72 hours.
- 509 Do not try again – Applies to recurring authorizations only. The card has expired
- 510 New Account Information – Applies to recurring authorizations only. The card has expired
- 511 Try again later – Applies to recurring authorizations only. The card has expired. Get the
new expiration date and try again
- 512 Service not allowed.
- 513 Decline. Transaction not permitted to acquirer or terminal.
- 514 Do not try again – Applies to recurring authorizations only. There was security violation.
- 515 Declined. No term record on First Data system.

- 516 Please retry – Reasons for this error are one of the following: Format Error, Unable to route transaction, Switch or issuer unavailable, System Busy, Timeout
- 517 CVV2 Declined.
- 518 Invalid account/date or sales date in future.
- 519 Invalid Effective Date.
- 520 Reversal Rejected. Do not try again.
- 521 Enter lesser amount.
- 522 Cash Back greater than total Transaction amount.
- 523 Crypto box is offline.
- 524 Debit Switch unavailable Timeout Retry –Communications link to debit/EBT network gateway is down or responded with a "System Malfunction (96)" message
- 525 Debit/EBT network gateway cannot get through to the ISSUER.
- 526 Undefined Card – Debit/EBT network gateway cannot route card based on Merchant Entitlement
- 527 Network Response indicates that Merchant ID/SE is invalid.
- 528 Debit/EBT transaction count exceeds pre-determined limit in specified time/ Withdrawal limit exceeded.
- 529 Resubmission of transaction violates debit/EBT network frequency.
- 530 The authorizing network has a problem decrypting the cryptogram in the request.
- 532 The DUKPT Base Derivation key is missing or incorrect in the PIN pad, or PIN key synchronization error.
- 540 Edit Honor.
- 541 No Savings Account.
- 542 DUKPT: An error while processing the PIN block that is not related to the point-of-sale equipment. Contact the Help Desk for assistance.
- 550 Invalid Vehicle
- 551 Invalid Driver
- 552 Invalid Product
- 553 Exceeds transaction total limit per product class.
- 554 Over daily limit
- 555 Invalid Date/Time
- 556 Exceeds quantity
- 557 Invalid prompt entry
- 558 Invalid Track 2 data
- 559 Voyager ID problem
- 560 Invalid Odometer
- 561 Invalid Restriction Code
- 562 Pay at pump not allowed
- 563 Over fuel limit

564	Over cash limit
565	Fuel price error
566	Y or N required
567	Over repair limit
568	Over additive limit
569	Invalid user
601	Invalid Batch Number
602	No Open Batch
603	Close Unavailable
604	Close Not Valid
701	Approved EMV Key Load
702	EMV Key Download Error.
703	Approved EMV Key Load, more key load data pending.
704	Pick Up Card.
708	Honor with authentication.
721	Invalid ZIP Code
722	Invalid value in the field
723	Driver's License or ID is Required
724	Referred - Not Active
726	Unable to Locate Record on File.
727	Refer – Call Authorization (Checks only).
728	Referred – Skip Trace Info.
729	Hard Negative Info on File.
731	Rejected Lost/Stolen Checks
740	Totals Unavailable.
767	Hard Capture; Pick Up.
771	Amount Too Large.
772	Duplicate Return.
773	Unsuccessful.
774	Duplicate Reversal.
775	Subsystem Unavailable.
776	Duplicate Completion.
782	Count Exceeds Limit.
785	No reason to decline
790	Not approved. Used only in Visa bill/recurring payment. Merchant must not resubmit same transaction but may continue billing process in subsequent billing period.
791	Not approved. Used only in Visa bill/recurring payment. Merchant must stop recurring payment requests.

- 792 See attendant.
- 801 Over merchandise limit
- 802 Imprint card
- 803 Not on file
- 804 Fuel only
- 805 Velocity exceeded
- 806 Authorization ID needed
- 807 Over non-fuel limit
- 808 Invalid location
- 809 Over card velocity count
- 810 Over card velocity amount
- 811 Over issuer velocity count
- 812 Over issuer velocity amount
- 813 Over merchant daily velocity count
- 814 Over merchant daily velocity amount
- 815 Over merchant daily velocity both
- 816 Over merchant product velocity amount
- 817 Over merchant product velocity count
- 818 Over merchant product velocity both
- 819 Over chain daily velocity count
- 820 Over chain daily velocity amount
- 821 Over chain daily velocity both
- 822 Over chain product velocity count
- 823 Over chain product velocity both
- 824 Over chain product velocity amount
- 825 No chain ID for chain merchant
- 826 Signature required
- 902 Invalid transaction. This card or terminal is not permitted to perform this transaction, or the transaction type is invalid, or First Data is unable to route a refund request to the network.
- 904 Format error.
- 906 System Error. There is a problem with the host processing system. Call your helpdesk or operations support.
- 907 Card issuer or switch inoperative
- 908 Transaction destination not found for routing.
- 909 System malfunction.
- 911 Card issuer timed out.
- 913 Duplicate transaction.
- 914 Void/Full Reversal requests in which the Original Authorization was not found.

- 915 Timeout Reversal not supported. Resend the original transaction. Do not retry the timeout reversal
- 920 Security H/W or S/W error - try again
- 921 Security H/W or S/W error - no action
- 923 Request in progress
- 924 Limit check failed
- 940 Error.
- 941 Invalid issuer.
- 942 Customer cancellation
- 944 Invalid response
- 950 Violation of business arrangement
- 954 CCV failed.
- 958 CCV2 failed
- 959 CAV failed
- 963 Acquirer channel unavailable