

## Online Fast Facts

**\$176.9 million:** Online state & county revenue processed by Idaho.gov in 2008

**4.7 million:** Total transactions processed by Idaho.gov in 2008

**\$134.6 million:** Amount processed by Idaho.gov's tax payment portal in 2008

**58,000:** Total transactions processed by Idaho.gov's tax payment portal in 2008

**\$500,000:** Average total child support payments processed online each month by Idaho.gov

**1,000:** Average number of child support payments processed monthly by Idaho.gov

**22,000:** Monthly business entity search users

## Contact Information

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## Adoption Rates of Online Services

**90%** Hazardous Materials Endorsements Renewal

**40%** Annual Overlegal Permits

**24%** Idaho Commercial Vehicle License Renewals (Full Fee)

## About Us

**Administrator:**  
Idaho Information Consortium (IIC), a subsidiary of NIC, Inc.

**Awarded Bid:** Oct. 1999

**Contract Signed:** Dec. 1999

**Launched:** May 2000

**Structure:**  
IIC manages Idaho.gov, however the State maintains oversight through a seven-member committee, which includes state government officials and the portal manager. Idaho.gov can work with any Idaho city, county and state agency.

**Self-funded:**  
Nominal application user fees fund the portal.

**Employees:** 13

## Benefits to Citizens and Businesses

No tax dollars used

One convenient gateway to Idaho eGovernment services

Multiple billing and payment options

Real-time transaction status

Available 24 hours a day

Instant access to information

Cost-effective

No waiting in line

Easy-to-use applications

No visits or calls to agencies necessary

Private and secure

## Benefits to State Agencies

Free web development, design, marketing and hosting

Workload and cost reduction

Real time billing reports

Shift from paper to online processes typically results in fewer errors and more efficiency

Reinforces Idaho's commitment to enhanced services through technology

## Success! Our Partnerships with Idaho

<b>STATE AGENCY</b>	<b>APPLICATION</b>
<i>Accountancy</i>	License renewal
<i>Attorney General</i>	No Call telemarketer registration
<i>Children's Trust Fund</i>	Online donations
<i>Commerce &amp; Labor</i>	Unemployment Insurance tax filing and payment
<i>Correction</i>	Inmate database search
<i>Education Board</i>	Idaho Electronic Campus
<i>Health and Welfare</i>	Child Support payments
<i>Medicine</i>	Medical professional search and verification Medical professional license renewal Medical professional mailing list ordering
<i>Nursing</i>	Professional nursing license renewals (RN & LPN)
<i>Outfitters &amp; Guides</i>	Outfitter & Guides license renewals
<i>Secretary of State</i>	Business entity search and certificates Uniform Commercial Code (UCC) Search UCC lien filings, payments and amendments UCC batch filing Trademark Search
<i>Tax Commission</i>	Tax payment portal Tax refund status (internet and phone) IFTA (new, renewal, filing and payment) Withholding tax filing and payment Sales & Use tax filing and payment Tax Verification (sellers permit, fuel, withholding)
<i>Transportation</i>	Batch drivers records Interactive driver's license record search Temporary trip permits Overlegal permits Motor carrier full fee renewal Motor vehicle liens & titles search Hazardous materials endorsements Vehicle registration renewal Personalized license plate search/order SR 22/26 Driver's license status check and reinstatement



### WEB DESIGN

- Idaho's Official Homepage
- Governor
- Lt. Governor
- First Lady
- Business.Idaho.gov
- Trucking.Idaho.gov
- Department of Administration
- Idaho State Bar
- Division of Building Safety
- Rangeland Resource Commission
- Dept. of Financial Management
- Highway and Tech Assistance Council
- Board of Pharmacy
- Idaho State Police
- Professional-Technical Education
- South Central District Health
- ITRMC
- Board of Veterinary Medicine
- Office of Species Conservation
- Idaho State Judiciary
- Dept. of Environmental Quality
- Department. of Correction
- Office of Drug Policy

### AWARDS & RECOGNITION

2008	Center for Digital Government Digital Government Achievement Award, Gov.-to-Citizen: PayPort
2006	National Policy Research Council National Study: Second Best State Website
2005	Brown University Annual State eGovernment Analysis Ranking: 15 (out of 50)
2004	Center for Digital Government Best of Web Finalist: Trucking.Idaho.gov
2002	Center for Digital Government Digital States Survey: First in Revenue and Taxation
2001 & 2002	Center for Digital Government Digital States Survey: Top 10 Ranking
2000	Council of State Governments "Eagle " Award